Cancellation Policy

Florida Adventure Guide, LLC
P.O. Box 2628
Riverview, FL 33569

Cancellation Policy:
If you cancel your reservation less than 48 hours prior to your scheduled tour, you will forfeit the entire amount of the tour. There are no refunds for 'no-shows' or leaving early. We reserve the right to cancel your trip due to unfavorable conditions including weather** and ocean conditions, and we will refund your total amount paid if no services have been rendered, or issue a partial refund for cancelled activities. For example, if your guide has already rendered services for hiking and biking, but the kayaking was cancelled due to extreme weather, then we will issue a refund for the kayaking activity only. (Please see the section below about weather, cancellations and trip planning.)

Groups (6 or more) - Cancellation Policies:
For groups (6 or more), we require 72 hours notice when canceling your trip. Tours canceled within less than 72 hours notice will be charged in full. Additions can be made up to the date of your tour.

**** A Word about the Weather, Cancellations and Planning Your Trip ****
Though Florida weather is typically nice in the fall and winter months, the summer and spring can bring strong thunderstorms into the Tampa area. Bluntly put, we don't let a little rain or clouds stop us, and we do not give refunds if you elect to cancel due to weather. We can and do cancel tours when the rain is heavy, winds are high, surf is big and so forth, BUT IT IS AT FLORIDA ADVENTURE GUIDE'S DISCRETION. Please know that we want you to enjoy your tour, and we have your safety and health in mind. We will advise you what clothing to bring and special equipment you need for you to be comfortable, but only you know your preferences and weather tolerance for outdoor adventures! Help us plan a tour that suits you! For example, if you absolutely cannot tolerate the beach when it's overcast, book your trip early in the day! Summer weather in Florida is always warm, but often clear in the morning, the rain comes in the afternoon. Feel free to talk with us in depth about your tour and well plan something that suits you!

We also require all guests to sign a "Release of Liability and Assumption of All Risk" form.

I HAVE READ THIS CANCELLATION FORM, FULLY UNDERSTAND ITS TERMS, AND AGREE TO ALL TERMS SET FORTH.

X_____ _____ _____
Participant's Signature Age Date

Print name: _____

Address: _____ City: _____ State:_____